

Parent/Guardian

Family # Bio #

Name: _____ Relationship to Student: _____

Street Address: _____

Suburb: _____ Postcode: _____

Mobile: _____ Home Ph: _____ Work Ph: _____

Email: _____

Emergency Contact (must be different from above)

Name: _____ Relationship to Student: _____

Ph: _____ Email: _____

Student 1

Student #

Name: _____

Date of Birth: ___/___/___ Current Age: _____ Male/Female (Please circle)

Medical Information

 Any Medical Issues (please specify) _____ Allergies (please specify) _____ Medication (please specify) _____

Student 2

Student #

Name: _____

Date of Birth: ___/___/___ Current Age: _____ Male/Female (Please circle)

Medical Information

 Any Medical Issues (please specify) _____ Allergies (please specify) _____ Medication (please specify) _____

Extra Information

Where did you hear about All Sorts? _____

Direct Debit:

Monthly debit amount \$ _____ Starting: 01/___/20___ Pro Rata for rest of the month: \$ _____

Bank Details

Name of Bank _____

Account holder _____

BSB Number ___/___/___ -- ___/___/___ Account Number ___/___/___/___/___/___/___/___/___

OR

Credit Card Details

Visa Master Card AMEX

Card Number _____/_____/_____/_____ Expiry Date ___/___

Name on Card _____

Terms and Conditions

Allsorts will provide an indoor educational swimming course to primarily provide the skills for water safety and safe enjoyment of the water by yourself or your enrolled child. This is an ongoing programme that begins at parent and child and carries through to squad / competitive training. You should consider that your child has enrolled at a school for this course to be delivered and built upon week by week, month by month, year by year. Absences and Cancellations impact on your child's learning and similarly denies another child from filling that place in our swim school. With this enrolment, you are making a commitment to a lifetime of water safety education. Your child is no more at risk of a cold going swimming than they are going to school in winter to fully complete the school's curriculum.

First Aid Administration I hereby authorise the staff of the centre to administer first aid and/or organise medical/hospital treatment as they see necessary, at my expense.

Responsibility I, and if being a minor, my parent/s, guardian/s, for and on behalf of myself, understand that the centre will take no responsibility for accident, loss or injury suffered by myself/my child during the course of the activity.

Declaration I declare that the afore stated person is physically fit to participate in swimming lessons.

Understanding I understand that class times are not guaranteed and may be changed at the discretion of management.

Clothing Attire All students must wear swimming bathers that are in good condition during swimming lessons. All students must shower before entering the water. A swimming cap and goggles are strongly recommended.

Lockers Lockers are available for use. All care is taken; however the Centre does not accept responsibility for items that are lost/stolen from lockers.

Unavailability of Facility or Services As a requirement of membership, **All Sorts** students/parents/guardians accept that a particular facility or service within the Centre premises may be unavailable at any particular time due to a prior booking, mechanical breakdown, fire, act of God, condemnation, loss of lease, catastrophe or any other reason. Furthermore, **All Sorts** students/parents/guardians agree not to hold the Centre responsible or liable for such occurrences.

Hours of Operation The Centre reserves the right to vary, add or eliminate from time to time any of the particular facilities or services provided by the Centre. Furthermore, **All Sorts** reserves the right to alter timetables, lesson schedules and event schedules to suit seasonal and usage requirements.

Conduct within the Centre Management reserves the right to refuse entry, cancel a membership, or request a student/parent/guardian to leave the premises if that person does not behave in a responsible manner, is under the influence of drugs and/or alcohol or does not adhere to the conditions of use.

Public Holidays Swim School and Squads are continual so the Public Holidays are charged but a Makeup Class is offered in accordance with the Make Up Policy.
Make-Up Policy

Make up lessons are a service provided for illness and apply to the enrolled swimmer only. Children are allocated 2 Medical make up lessons every 3 months (January to March, April to June, July to September, October to December) and 4 Holiday make up lessons per calendar year, subject to availability. The following conditions apply:

- Medical Make up lessons are only offered upon production of an original medical certificate as verification of illness/injury which we retain, within 7 days of missed class. There are no exceptions to this.
- Holiday Make up lessons are only offered if 24 hours' notice is provided before missed lesson
- We will offer a make-up lesson in an equal class on another day; however, please note that make up lessons cannot always be guaranteed and options may be restricted during busy periods.
- The make-up lesson can be taken in any of the remaining weeks of the current term but cannot be transferred to the next term.
- Once a make-up lesson has been booked, it cannot be altered. The lesson is forfeited if the child does not attend.
- No refunds are made on unused lessons, nor will any credit for the following term be offered.

Class Consolidation All Sorts reserves the right to consolidate classes at any time.

Lesson Transfer Transfer of lessons from one term to the next is only permitted in the event of illness or injury which prevents the student from attending 3 or more consecutive lessons. Request for lesson transfer must be in writing to the **All Sorts** Manager and a doctor's certificate must be provided. **All Sorts** reserves the right to charge a transfer fee.

Direct Debit

In accordance with the Swim Schools ongoing programme the intention is to enrol your child as you would at any school. It's important to have the child maximise their attendance throughout the programme offered. Accordingly the cancellation and early termination of the programme means that the Programme assumes and commits resources well in advance and accordingly your direct debit authority is ongoing until written cancellation is agreed with the management in accordance with the above notice provisions.

It is my/our responsibility to ensure that the sufficient funds are available in my/our account at the time of billing. Failing to have the sufficient funds will incur a failed payment fee of up to \$10 for each unsuccessful debit attempt. This is in addition to any fees charged by my/our financial institution. Additionally, All Sorts will implement re-debit measure to recover any outstanding amount. I also understand that the membership rate will apply unless All Sorts provides me with a minimum of 30 days written notice about fee changes.

Cancellation of Lessons

Request for cancellation of lessons must be provided in writing, 30 days before the next billing date to the **All Sorts** Manager.

Immediate cancellation of lessons may only be permitted if the student moves to a residence more than 25km from the Centre or in the event of serious illness which prevents the student from using the facility. In the event of relocation, the student/parent must give 30 days' notice. Valid proof of relocation, such as a utility bill or signed lease, is required.

- Management at their sole discretion can waive remaining fees for medical or compassionate grounds or put the student on hold for a period of no more than 1 month.

Privacy Policy All information collected by All Sorts is solely for the purpose of providing better and more efficient services to our members and to keep them informed of All Sorts activities. Typically, we will obtain personal information from you. This will include contact details and may include sensitive corporate information that is necessary for the delivery of services to you. Please note that by registering your interest with All Sorts, you hereby acknowledge that All Sorts may use your personal or contact information for the above purposes or for our own marketing purposes from time to time. In obtaining your information, however, we do so in strict accordance with the Privacy Act.

In the event that you do not wish to receive ongoing All Sorts communications, all future correspondences will contain an option for you to unsubscribe.

I have read and agreed to the above Terms and Conditions and give permission to debit my nominated account monthly.

Name (Print): _____ **Signature:** _____ / / _____